

v2.020

**singapore
international
festival of
arts**

**Important Information
for attendees of the live performance of
*The Silence of a Falling Tree***

Guidelines to ensure your safety and a smooth admission into the venue

Arrival at the theatre

- To ensure sufficient time for admission and safe distancing, please arrive at the venue at least 20 minutes before the start of the performance.
- Please keep your face mask on at all times and maintain a one-metre distance from other patrons.
- Please proceed directly to your seats once the ushers have checked your e-tickets. Mingling with other groups is not allowed.
- TraceTogether is required for entry. Please collect your token or download the mobile phone application prior to your visit.
- Patrons to this audio performance will be loaned a headset upon entry. These headsets are disinfected after each performance.

Implementation of TraceTogether App or Token

In view of the Government's announcement that [large gatherings will now be required to have TraceTogether \(TT\) Safe Entry implemented](#) via app or the TT token, you are encouraged to download the TraceTogether App or bring along your Token before coming for the performance

To download TraceTogether App:

1. Download the TraceTogether app [here](#)
2. Set up the TraceTogether app

v2.020

singapore international festival of arts

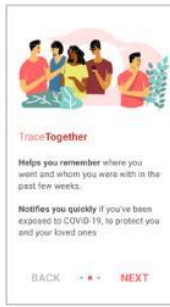
Important Information for attendees of the live performance of *The Silence of a Falling Tree*

How to set up TraceTogether



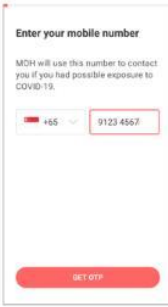
1. Scan QR code or go to tracetgether.gov.sg to download the app.

The app is now available in more languages.



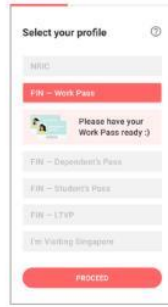
2. Launch the app.

The first few pages explain the benefits of using the app.



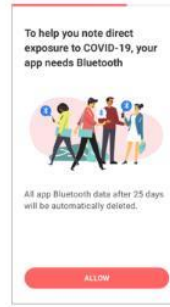
3. Register using your mobile number.

Enter the One-Time Pin sent to you via SMS.

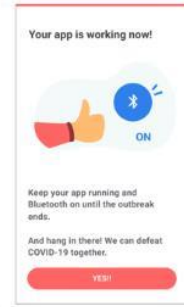


4. Select your profile and enter your details.

Your unique ID helps MOH reach the right person when they need to contact you.



5. Enable Bluetooth and other app permissions.



6. Set up completed!

Keep Bluetooth on, and keep your app open in the background until the end of the outbreak.

For more information on TraceTogether, please visit:
<https://support.tracetgether.gov.sg/hc/en-sg>

Thank you and we look forward to seeing you at Victoria Theatre from 12 – 13 Dec 2020. For any further queries, please email us at sifa@artshouse.sg.